CIRCULAR			
Circular No.	20241205-1	Circular Date	20241205
Category	Regulatory and Compliance	Segment	ALL
Subject	Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC		
Attachments	• <u>Annexure 1</u>		



## Circular Ref. No.: 20241205 – 1

December 05, 2024

## Subject: Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC

Members are requested to take note of the IFSCA circular no. F.No. IFSCA-LPRA/3/2024-Legal and Regulatory Affairs, dated December 02, 2024 issued by International Financial Services Centres Authority (IFSCA) regarding Complaint Handling and Grievance Redressal by Regulated Entities in the IFSC, a copy of which is enclosed as **Annexure 1**.

For and on behalf of India International Exchange (IFSC) Limited

Ashok Kumar Singh Interim Chief Regulatory Officer